

WILLOW CHASE DENTISTRY

We are very excited to get back to normal; however due to COVID-19 things are going to be different for a little bit. We are following guidelines and taking extra precautions to ensure the safety of you, our patients and our staff. Please note that we are having meetings weekly as things change, so this list may change as well. The following is a quick guideline of what to expect at your upcoming appointment.

1. Upon arrival we ask that you remain in your vehicle and call us to check in! (If you do not have a vehicle and or phone please come in for further instruction) Our waiting area will be closed for the time being.
2. We will do a pre-screening and take your temperature before you go back for your procedure.
3. You may be asked to take extra precautions while you are here (wearing a mask, washing your hands, etc.-This will be determined case by case)
4. Please update any paperwork online at <https://www.willowchasedentistry.com/> before your appointment to cut down on person to person interaction – We need your health history, HIPPA, financial agreement and patient information once a year – If you are unsure that you need to update paperwork, please call our office.
5. Upon check out we ask that you present your debit/credit/HSA card to our staff as they will look at it and enter it in. (This also cuts down on our back and forth interactions) This is our preferred payment method at this time; although we will accept card, cash or check.

We lastly ask, that if you are not feeling well, if you have traveled 2 weeks before your appointment date, or that if you have been in direct contact with someone who has tested positive for COVID-19 in the past 2 weeks before your appointment date that you please reschedule your appointment at your earliest opportunity.

If you have any questions, please call our office.

Thank you for your understanding and your cooperation during these still uncertain times. We are in this together!